

Tariff name: Eneco Highlands Wind June 2017 tariff (“Tariff”) Additional tariff terms and conditions (“Tariff Terms”)

1. These additional terms and conditions are in addition to (and do not replace) the Co-operative Energy: General Terms and Conditions for Domestic Customers (the “General Terms”). However, if there is any conflict between these Tariff Terms and the General Terms, these Tariff Terms will take precedence.
2. Words and expressions defined in the General Terms have the same meaning where used in these Tariff Terms.
3. The Tariff is subject to availability and may be withdrawn at any time. The Tariff will not apply to the supply of energy to the address unless and until: (i) you have requested this Tariff; (ii) we have agreed to supply you on this basis and, if you are transferring from another supplier; (iii) we have become registered as the supplier of energy to the address.
4. In order to take up and remain on the Tariff, you must: (i) be a domestic customer for the supply of electricity and gas or electricity only from Co-operative Energy; (ii) pay for our Charges by monthly Direct Debit or pay on receipt of bill; (iii) have an electricity meter which is either a single, Smart or two Economy 7 meters; and (iv) have an address within one of the following postcodes:

IV14	Highlands
IV22 2	Highlands
IV23 2	Highlands
IV4 7	Highlands
IV6 7	Highlands
IV12 5	Highlands
IV13 7	Highlands
IV2 5	Highlands
IV2 6	Highlands

You cannot be supplied on the Tariff if you take your supply of energy through a prepayment meter.

5. Under the Tariff, the unit price you pay for the supply of energy to the address and any normal standing charges will, subject to paragraphs 12, 13 and 14 below, remain unchanged from the 17 May 2016 to 30 June 2017.
6. Prices and other information relating to the Tariff are set out in the Tariff Information Labels available at [Our Products Page/Co-Operative Energy](#). These prices vary according to the area

of the address and the type of meter you have and may change if your area or meter type changes.

7. We will honour the prices fixed under the Tariff unless prevented from doing so by the actions or requirements of any governmental or regulatory authority. As VAT is added to our Charges, any increase (or decrease) in the rate of VAT will also change the amount you pay.
8. Contained within the Standing Charge of the Tariff is a £1 per fuel per month contribution. This will be distributed to the local community groups established by Eneco, as well as other green energy initiatives in your area as agreed by Eneco and Co-operative Energy in line with Ofgem regulations. Further information on this will be distributed to you via your chosen communication method as well as updates being provided on <http://www.highlandsandmearnswind.co.uk/>
9. We estimate, based on Ofgem's industry average annual consumption value of 3100kwh for electricity per customer and Co-operative Energy's fuel mix disclosed for 2014/15, that switching to the Tariff will result in an estimated CO2 reduction of c. 1.54 tonnes. The Community benefit payments made through the contribution in the Standing Charge referred to in Clause 8 above will also be assessed for CO2 savings where possible and will be communicated to you annually in a tariff benefit report.
10. Your contact details may be shared with Eneco for the purpose (only) of product trials, customer insight and to support Eneco's existing relationship within the community.
11. You may cancel the Tariff and/or change supplier without incurring a cancellation charge at any time.
12. Once we have agreed to supply you under the Tariff, it may not be possible for you to switch back to a special tariff that you previously received from us (or any other supplier). Similarly, if you cancel the Tariff, it may not be possible for you to switch back to this tariff.
13. If you move address, you may not transfer the Tariff but you can choose to switch back to the product once you have moved into your new address if the Tariff remains open.
14. If you fail to provide two consecutive meter readings, default on any payments due in relation to your supply or otherwise cease or fail to comply with any of these Tariff Terms or the General Terms, we may transfer you to our standard variable rate tariff.
15. We will contact you approximately 6 weeks before 30th June 2017 to inform you of our tariffs that are available after that date and your options in respect of these tariffs. Unless another tariff is agreed with you or you change supplier, you will be moved onto our standard variable rate tariff.