

Tariff name: Co-op Fix & Fly October 2018 tariff (“Tariff”) Additional tariff terms and conditions (“Tariff Terms”)

1. These additional terms and conditions are in addition to (and do not replace) the Co-operative Energy: General Terms and Conditions for Domestic Customers (the “General Terms”). However, if there is any conflict between these Tariff Terms and the General Terms, these Tariff Terms will take precedence.
2. Words and expressions defined in the General Terms have the same meaning where used in these Tariff Terms.
3. The Tariff is subject to availability and may be withdrawn at any time. The Tariff will not apply to the supply of energy to the address unless and until: (i) you have requested this Tariff; (ii) we have agreed to supply you on this basis and, if you are transferring from another supplier; (iii) we have become registered as the supplier of energy to the address.
4. In order to take up and remain on the Tariff, you must: (i) be a domestic customer for the supply of electricity and gas or electricity only from Co-operative Energy; (ii) pay for our Charges by monthly Direct Debit; (iii) have an electricity meter which is either a single, and Smart or two Economy 7 meters.

You cannot be supplied on the Tariff if you take your supply of energy through a prepayment meter.

5. Under the Tariff, the unit price you pay for the supply of energy to the address and any normal standing charges will, subject to paragraphs 12, 13 and 14 below, remain unchanged from the 1 July 2016 to 31 October 2018.
6. Prices and other information relating to the Tariff are set out in the Tariff Information Labels available at [Our Products Page/Co-Operative Energy](#). These prices vary according to the area of the address and the type of meter you have and may change if your area or meter type changes.
7. We will honour the prices fixed under the Tariff unless prevented from doing so by the actions or requirements of any governmental or regulatory authority. As VAT is added to our Charges, any increase (or decrease) in the rate of VAT will also change the amount you pay.
8. Not used
9. The Co-op Fix & Fly October 2018 tariff offers a discount at Midcounties Co-operative Travel once a customer comes on supply (typically 35 days from sign-up). Co-op Fix & Fly October 2018 voucher can be redeemed against any new booking.

If a single fuel (electric only) tariff option is chosen, a £50 voucher will be issued*, the £50 Co-op Fix & Fly October 2018 voucher for single fuel customers can be redeemed against any new booking with a minimum spend of £500 per booking.

If a dual fuel tariff option is chosen, a £100 voucher will be issued*, the £100 Co-op Fix & Fly October 2018 voucher for dual fuel customers can be redeemed against any new booking with a minimum spend of £1,000 per booking.

The booking must be made with Midcounties Co-operative Travel and is not accepted by any other society. The name and address on the voucher must match that of the lead name on the booking to qualify. The value of the voucher is per booking and not per person and is limited to one voucher per booking. The voucher cannot be redeemed against any foreign currency or currency card services offered in-store. The voucher is non-transferable in the event of cancellation and no cash equivalent is available. The voucher cannot be combined with any other discount or price match.

The original voucher must be presented in a Midcounties Co-operative Travel branch; no copies of the voucher will be accepted. Alternatively, for bookings made via our call centre or website the voucher can be posted to Administration Department Midcounties Co-operative Travel, 62 Wolverhampton Street, Walsall, WS2 8DD.

Your booking reference, lead name and departure date must be provided in order for us to verify the voucher and apply it to your booking. The Co-operative Travel voucher cannot be used towards a deposit and can only be used against the holiday balance.

Midcounties Co-operative, Midcounties Co-operative Travel or Co-operative Energy will not be held responsible for lost, stolen or damaged vouchers and therefore customers are recommended that where posting a voucher to us this be sent by recorded delivery.

The voucher is valid for bookings made by 31 March 2017. *Full terms and conditions apply and can be found on the [‘Our Products Page’](#) on our Co-operative Energy website - Alternatively ask your travel advisor for details.

10. Not used
11. You may cancel the Tariff and/or change supplier without incurring a cancellation charge if you request to leave or switch to another provider on or within 49 days before your fixed term supply contract end date (See Clause 5).

If before 12 September 2018 you change your Tariff or supplier for Gas, Electricity or both fuels we may apply a Termination Fee of £30 per fuel. You agree to make payment for any Termination Fee and agree that any Termination Fee can be made via Direct Debit.

12. Once we have agreed to supply you under the Tariff, it may not be possible for you to switch back to a special tariff that you previously received from us (or any other

supplier). Similarly, if you cancel the Tariff, it may not be possible for you to switch back to this tariff.

13. If you move address, you may not transfer the Tariff but you can choose to switch back to the product once you have moved into your new address if the Tariff remains open.
14. If you fail to provide two consecutive meter readings, default on any payments due in relation to your supply or otherwise cease or fail to comply with any of these Tariff Terms or the General Terms, we may transfer you to our standard variable rate tariff.
15. We will contact you approximately 6 weeks before 31 October 2018 to inform you of our tariffs that are available after that date and your options in respect of these tariffs. Unless another tariff is agreed with you or you change supplier, you will be moved onto our standard variable rate tariff.